

WARRANTY

TERMS OF WARRANTY

The warranty offered for a product sold becomes void if such product is operated improperly - in breach of this manual's rules.

1. The official warranty is available if there is a receipt/ a filled in warranty list with a stamp/ an invoice.
2. Anex provides warranty for all strollers purchased within the period up to 24 months, on the condition that they are used as intended. The warranty period may differ according to the actual legal status about consumer's right protection of that country, where the item is purchased.
3. Any claims concerning product failures should be addressed to your Seller or by filling in a form with detailed info on anexbaby.com in the Services section.
4. Warranty repair is performed by the manufacturer, an authorized service center, or an authorized representative.
5. Warranty period is prolonged for the repair time.
6. The entity providing the warranty defines the repair methods for the stroller.
7. The product under reclamation should be clean.
8. In the event of losing the warranty list, you can use the website registration information.
9. The production warranty is only valid for that country, where purchasing is performed by an Anex official member representative.

THE WARRANTY IS INVALID

- In the case of damage due to improper use, for example, ladder elevation or sloping, also incorrect care of the product.
- For the repair of the elements of the frame and fixing repairs that were made by non-authorized agents.
- For damages and tearing made by the customer or another persons (knots that have been made mechanically, faults, deformations, dents, discontinuities caused by force).
- For used wheels which were damaged or punctured because of mechanical actions; natural wear out or resource exhaustion.
- For accidental damages caused by a customer or damages caused as a result of careless attitude or usage; damages caused by natural disasters (natural phenomena).
- In the event of product damage as a result of external impact, for example, during baggage carriage.
- When the product has been deformed or damaged due to overloading, for example, when excess weight is applied (Any heavy object that is hanged on the handle, at the back or on the sides of the carriage, disturbs its balance. The maximum load of a bag/backpack on the handle of the carriage is 1 kg, and 2kg on the basket. The maximum weight of the child on the carrycot is 9 kg and 15 kg on the seat unit) or when the product was used on a very uneven surface.
- In the case of textile material deformations. All of our fabrics meet the standards regarding color fastness against UV radiation. Nevertheless all fabrics fade if caused by long-term exposure to sunlight.

The company reserves the right to introduce design changes to the product's performance without prior notice for improvement.